

Company history

RDP was founded in 2000 specifically to design and manufacture our own range of healthcare specific hardware for the UK market. This led to RDP being the first company in the UK to provide powered carts designed specifically for PCs for use in healthcare environments.

What we do

RDP prides itself on being truly customer focused, designing products specifically to meet the needs of our customers. By designing and manufacturing products that customers tell us they need, we have grown organically to become the leading manufacturer in the UK of mobile carts and are considered to be the mobile specialist. Always innovating, here at RDP we are on a constant quest for excellence, we never stand still. The technology, aesthetics and useability of our carts are always under perpetual scrutiny. Our latest range of carts are the result of this scrutiny.

RDP have over 20 years' experience in delivering IT projects into hospitals. During that time, we have led on a multitude of large scale successful projects, recently at Manchester University NHS Foundation Trust delivering over 1200 mobile carts in addition to their existing fleet of RDP carts.

Between 2017-2023, RDP have also successfully delivered on large scale projects at Royal Free, Surrey & Sussex Healthcare NHS Trust, Royal Surrey, Ashford & St Peters, Royal Berkshire NHS Foundation Trust, 800 EPMA carts to Bart's Health NHS Trust and during the Covid pandemic 3500 Nightingale carts to NHS England. RDP now have over 21,000 RDP mobile carts in service throughout the UK, Ireland and Europe.

Commitment to service

Here at RDP we ensure our products are of the highest standard, every cart that leaves the factory is quality control checked and we are confident that your equipment will provide you with years of trouble free service.

Like any device, there is always a chance that something might go wrong. At RDP, we are committed to providing the best service and support within the industry, and we've invested heavily in both in-house service staff and infrastructure to meet that commitment.

So, while we hope that you never have a reason to take advantage of our support services, we nevertheless intend that if you do, you are left completely satisfied with the assistance you receive.

Reference Sites (contacts available upon request):

- HIVE at Manchester University Hospitals
- West Hertfordshire
- East & North Hertfordshire
- Royal Surrey
- Ashford & St Peters
- EPIC at Royal Devon & Exeter
- Surrey and Sussex Hospitals
- Southampton
- Portsmouth
- EPIC at King's College Hospital
- Royal Free

JUNO
The lightweight laptop Cart

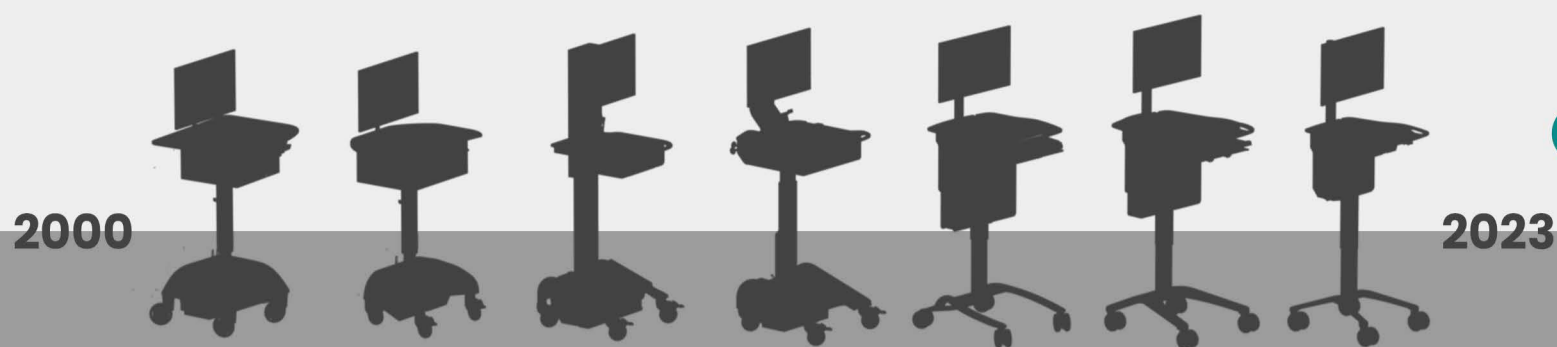
nano
The compact EPR Cart

nova
The ultimate powered Cart

cube
The EPMA dispensing Cart

hubb
The integrated Wall Mount





Pre-Sales Service

Pre-sale comprehensive demonstrations and training on the use of carts. Trial carts provided for evaluation with no fixed return dates, additional support from other suppliers within the printing and scanning sectors.

Post Sales Service & 5 year Warranty

In depth rollout plan scheduling, fitting of IT equipment provided by trust at our facilities at no additional cost. Detailed support.

Comprehensive no quibble onsite warranty for 5 years comes as standard for the JUNO, NANO, CUBE & NOVA ranges.

Extended warranties are available on request.

A member of our in-house service team will be dedicated to the site. Early days triage training is also included ensuring minimal unnecessary downtime.

Lifespan

We have carts in trusts dating back 15 years that still receive continued support under extended warranties. Designed to stand the test of time in clinical environments, our carts are reliable and require little to no maintenance over time.

Delivery & Rollout

Lead times are generally 6-8 weeks. We are however able to improve on these for smaller more urgent batches when required. We work with trusts to ensure we meet deadlines and are adaptable in our approach if these change. We can facilitate delivery in any way the trust wishes. We can deliver in batches of any size and understand the difficulties of securing storage onsite presents. We can even lend a helping hand for rollouts if needed. We can also fit the trusts IT hardware prior to delivery allowing carts to be rolled out straight to wards. This not only frees up time, but space and resources at the trusts end.

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