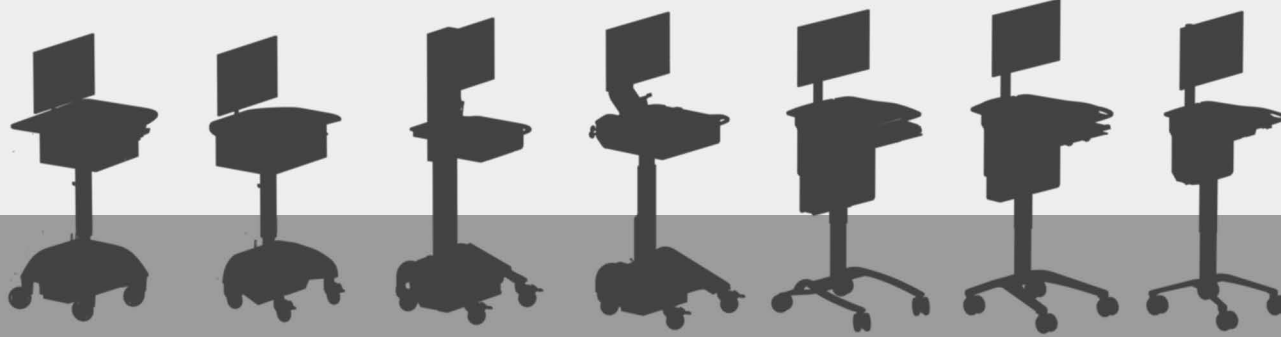


2000



2023

Company history

RDP was founded in 2000 specifically to design and manufacture our own range of healthcare specific hardware for the UK market. This led to RDP being the first company in the UK to provide powered carts designed specifically for PCs for use in healthcare environments.

What we do

RDP prides itself on being truly customer focused, designing solutions around real-world clinical needs. By listening closely to customers and manufacturing what they tell us they require, we've grown organically to become the UK's leading specialist in mobile carts.

We never stand still. From technology and ergonomics to aesthetics and usability, every detail of our carts is continually challenged and refined. Our latest range is the result of that relentless scrutiny.

Just as importantly, we're known for market-leading support. Our 5-year, no-quibble, on-site warranty is designed to protect clinical uptime and take pressure off busy IT and operational teams - with responsive service, expert engineers and a long-term partnership approach.

With over 25 years' experience delivering large-scale hospital IT projects, we have a proven track record across the NHS. Recent major deployments include The Newcastle upon Tyne Hospitals NHS Foundation Trust, Manchester University NHS Foundation Trust, the world-renowned King's College Hospital Apollo project, Royal Free London NHS Foundation Trust and Barts Health NHS Trust - with rollouts across these acute trusts delivered at scale in the thousands. During the Covid pandemic, we also delivered 3,500 Nightingale carts to NHS England at pace.

Commitment to service

Here at RDP we ensure our products are of the highest standard, every cart that leaves the factory is quality control checked and we are confident that your equipment will provide you with years of trouble free service.

Like any device, there is always a chance that something might go wrong. At RDP, we are committed to providing the best service and support within the industry, and we've invested heavily in both in-house service staff and infrastructure to meet that commitment.

So, while we hope that you never have a reason to take advantage of our support services, we nevertheless intend that if you do, you are left completely satisfied with the assistance you receive.

Reference Sites (contacts available upon request):

- | | | |
|---|-----------------------|--------------------------------|
| • HIVE at Manchester University Hospitals | • West Hertfordshire | • East & North Hertfordshire |
| • Royal Surrey | • Ashford & St Peters | • EPIC at Royal Devon & Exeter |
| • Surrey and Sussex Hospitals | • Southampton | • Portsmouth |
| • EPIC at King's College Hospital | • Royal Free | |

juno
The lightweight laptop Cart

nano
The compact EPR Cart

nova
The ultimate powered Cart

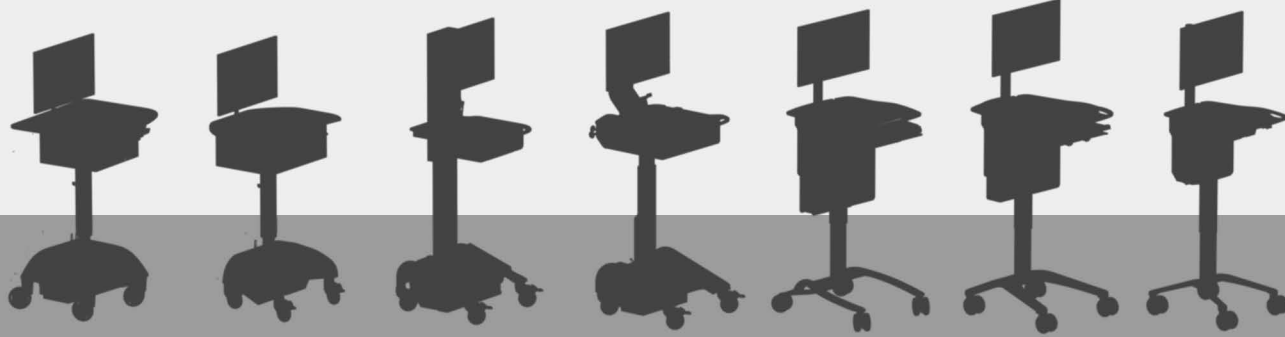
cube
The EPMA dispensing Cart

hubb
The integrated Wall Mount



About RDP Our Services

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Pre-Sales Service

Pre-sale comprehensive demonstrations and training on the use of carts. Trial carts provided for evaluation with no fixed return dates, additional support from other suppliers within the printing and scanning sectors.

Post Sales Service & 5 year Warranty

In depth rollout plan scheduling, fitting of IT equipment provided by trust at our facilities at no additional cost. Detailed support.

Comprehensive no quibble onsite warranty for 5 years comes as standard for the JUNO, NANO, CUBE & NOVA ranges.

Extended warranties are available on request.

A member of our in-house service team will be dedicated to the site. Early days triage training is also included ensuring minimal unnecessary downtime.

Lifespan

We have carts in trusts dating back 15 years that still receive continued support under extended warranties. Designed to stand the test of time in clinical environments, our carts are reliable and require little to no maintenance over time.

Delivery & Rollout

Lead times are generally 6-8 weeks. We are however able to improve on these for smaller more urgent batches when required. We work with trusts to ensure we meet deadlines and are adaptable in our approach if these change. We can facilitate delivery in any way the trust wishes. We can deliver in batches of any size and understand the difficulties of securing storage onsite presents. We can even lend a helping hand for rollouts if needed. We can also fit the trusts IT hardware prior to delivery allowing carts to be rolled out straight to wards. This not only frees up time, but space and resources at the trusts end.

JUNO

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